OSCEOLA COUNTY
Resource Guide for Families
Connecting people and families to programs, amenities and services
You are invited to get involved in community affairs.

Our Mission
To bring people and resources together to achieve the community’s vision.

Community Vision Programs of Work

**Sense of Belonging and Leader-full Community**
Create an environment to give all citizens a sense of belonging and pride in our community
- Discover Osceola
- Block Party Express
- Leadership Osceola
- Leadership Legends
- Youth Leadership

**Creating Collaboratives to Support Resources**
Build alliances with government and other groups to help reach community goals
- Capacity Commission
- KaBOOM! Playground Builds
- Partnership Grants
- Health to Wealth
- Regional Efforts

**Community Health**
Involve all stakeholders in improving health access and outcomes
- Health Leadership Council
- Case Management Networking Events
- Community Health Improvement Plan

**Impact Homelessness Osceola**
Reduce homelessness and improve opportunities
- Housing
- Barriers to Success
- Training and Employment
- Veterans/Chronics

**Work Ready Initiative**
Programs to get the unemployed back on track
- Job Club
- Employment Boot Camp
- Project OPEN – Osceola Poverty Elimination Network

111 E. Monument Avenue #401, Kissimmee, FL 34741
Phone: 407-933-0870 | Fax: 407-933-0942 | www.communityvision.org
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Thank you to Tupperware Brands Corporation for their sponsorship of the printing of the Osceola County Resource Guide for Families.

All efforts were exercised to ensure guide’s accuracy and inclusiveness. Any agency, organization or program’s inclusion in this guide should not imply endorsement by Community Vision, the City of Kissimmee or Tupperware Brands Corporation.

For more information about any non-profit, search Guidestar at www.guidestar.org for the most complete, up-to-date nonprofit data available.

If you would like to update or make changes to any listing, please contact Community Vision at info@communityvision.org.

Access this guide 24/7 at www.communityvision.org.

Some information in this guide was taken from www.211communityresources.org.
ADDICTION RECOVERY

Aspire Health Partners - Drug Treatment Services of Osceola County (Center for Drug Free Living)
407-846-5285 x233
www.aspirehp.org
Substance Abuse, Mental Health, Counseling Services, Drug Testing and Evaluation.

Celebrate Recovery
2925 Canoe Creek Road, St. Cloud, FL 34772
407-892-3300
www.cornerstonefamily.com
Group Therapy/Small Group Therapy

House of Freedom
2311 N. Orange Blossom Trail, Kissimmee, FL 34744
407-957-9077 • 1-888-796-8040
www.houseoffreedom.com
Substance Abuse, Mental Health, Counseling, Psychiatric Evaluations.

Park Place Behavioral Health
206 Park Place Blvd., Kissimmee, FL 34741
407-846-0023
www.ppbh.org
Outpatient - Substance Abuse Treatment, Counseling and group therapy.

Substance Abuse Hotline
English: 407-870-8282
Spanish: 407-240-1181

The Transition House
3800 5th Street, St. Cloud, FL 34469
407-892-5700 x100
www.thetransitionhouse.org
Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health, and Residential Services.

Turning Point Counseling
600 N. Thacker Avenue, Suite C16
Kissimmee, FL 34741-4892
407 422-4357 • 800-966-7662
www.turningpointcfl.org
Provides outpatient alcohol and substance abuse treatment and counseling, intervention services, relapse prevention program and Walk-In Drug/Alcohol Testing

ANIMAL SERVICES

Harmony High School Veterinary Assisting Academy
3601 Arthur J. Gallagher Blvd., St. Cloud, FL 34771
407-709-7134
Veterinary Assistance School at Harmony High School

Humane Society
2100 L. Street N.W., Washington, DC 20037
866-720-2676
www.humanesociety.org
Provides financial assistance information for those seeking veterinarian care for their pets. Report Dog Fighting/Puppy Mills Anonymously.

Osceola County Animal Services
3910 Old Canoe Creek Road, St. Cloud, FL 34769
407-742-8000
www.osceolacountypets.com
Pet Adoption Services and Registration for Osceola County

Pet Alliance of Greater Orlando
2727 Conroy Road, Orlando, FL 32839
407-351-7722
www.orlandopets.org

Pet Finder
www.petfinder.com
Offers pet education and referral services for pet shelters in Osceola County (Including Private and No-Kill Shelters)
**CHILDREN AND FAMILY SERVICES**

**CRISIS/FOSTER CARE SERVICES**

**Children’s Advocacy Center**  
110 W. Neptune Road, Kissimmee, FL 34741  
407-518-6936  
[www.osceolakids.com](http://www.osceolakids.com)  
Provide services to children and non-offending family members that are victims of child sexual and physical abuse.

**Children’s Home Society**  
2653 Michigan Avenue, Kissimmee, FL 34744  
407-846-5220  
[www.chsfl.org](http://www.chsfl.org)  
Diversion Program for Youth Exhibiting at Risk Behaviors/For Kids through age 17.

**Community Based Care of Central Florida**  
(Gulf Coast Jewish Family and Community Services)  
(Youth and Family Alternatives, Inc.)  
111 E. Monument Avenue, Suite 601, Kissimmee, FL 34741  
321-441-2060 • 321-442-8454  
[www.cbccfl.org](http://www.cbccfl.org)  
[www.yfainc.org](http://www.yfainc.org)  

**Department of Children and Families**  
(Child Abuse Services)  
1-800-96-ABUSE  
[https://reportabuse.dcf.state.fl.us](https://reportabuse.dcf.state.fl.us)  
For reporting allegations of abuse, neglect and/or exploitation for all children and vulnerable adults in Florida.

**Foster and Adoptive Parents Association of Osceola County**  
1701 W. Carroll Street, Kissimmee, FL 34744  
407-892-1119  
[www.floridafapa.org](http://www.floridafapa.org)  
Support group for Foster/Adoptive parents within Osceola County. Call First.

**Foundation for Foster Children**  
2265 Lee Road, Suite 203, Winter Park, FL 32789  
407-422-4615  
[www.foundationforfosterchildren.org](http://www.foundationforfosterchildren.org)  
Provides support services to children placed into Foster Care due to abuse or neglect.

**Give Kids the World Village**  
210 S. Bass Road, Kissimmee, FL 34746  
407-396-1114  
[www.gktw.org](http://www.gktw.org)  
For Children with life-threatening illnesses and their families. Offers week-long, cost-free fantasy vacation.

**Grace Landing**  
407-470-6041  
[www.gracelanding.com](http://www.gracelanding.com)  
Independent living services for youth aged out foster care and residential group home for young boys 15-18 years old who are currently in the child welfare foster care system.

**Guardian Ad Litem**  
2 Courthouse Square, Suite 3400, Kissimmee, FL 34741  
407-742-6655  
[www.guardianadlitem.org](http://www.guardianadlitem.org)  
Provides a voice for children going through court proceedings due to Child Abuse/Neglect.

**Howard Phillips Center for Children & Families**  
601 W. Michigan Street, #102, Orlando, FL 32805  
407-317-7430  
Provides Medically Directed Programs for Child Abuse and Neglect Cases.

**Ident-a-Kid**  
1780 102nd Ave. N, Suite 100, St. Petersburg, FL 33716  
800-890-1000 • 727-577-4646  
[www.identakid.com](http://www.identakid.com)

**Impower Florida**  
222 Broadway Avenue, Suite 211, Kissimmee, FL 34741  
407-931-2911  
[www.impowerfl.org](http://www.impowerfl.org)  
[www.interventionservices.com](http://www.interventionservices.com)  
Adoption, Foster Care, Independent living and Case Management Services.

**National Center for Missing and Exploited Children**  
Charles B. Wang International Children’s Building  
699 Prince Street, Alexandria, VA 22314-3175  
1-800-THE-LOST • (1-800-843-5678)  
[www.missingkids.com](http://www.missingkids.com)

**Sunshine Foundation Dream Village**  
5400 County Rd. 547 North, Davenport, FL 33837  
863-424-4188  
[www.sunshinefoundation.org](http://www.sunshinefoundation.org)  
To answer the dreams of chronically ill, physically challenged and abused children.
EDUCATIONAL SERVICES (CHILDREN)

4-H
1921 Kissimmee Valley Lane, Kissimmee, FL 34744
321-697-3000
http://osceola.ifas.ufl.edu
Offers before/after school programs, youth clubs, and community service hours for high school students.

Community Coordinated Care for Children, Inc. (4C)
2220 E. Irlo Bronson Mem. Hwy. Unit #7
Kissimmee, FL 34744
321-219-6300
www.4cflorida.org
Child care referrals to local early child care providers, access to School Readiness and Voluntary Pre-Kindergarten financial assistance, and early intervention services promoting the healthy growth and development of children. Also operates Head Start and Early Head Start programs in Central Florida, child care trainings, and administers the Child Care Food Program.

CHILDREN/FAMILY MENTAL HEALTH SERVICES

Center for Drug Free Living and Prevention Services
407-245-0045
www.cfdfl.com

Children’s Home Society
2653 Michigan Ave., Kissimmee, FL 34744
407-846-5220
Diversion Program for Youth Exhibiting at Risk Behaviors. For Kids through age 17.

Children’s Movement of Florida
3250 SW Third Avenue, Miami, FL 33129
305-646-7230
www.childrensmovementflorida.org
Parent Mentoring/Child Advocacy Group

Devereux Florida – West Osceola/Orlando Location
6147 Christian Way, Orlando, FL 32808
800-328-3738 x77130
www.devereux.org
Family Counseling Center and Targeted Case Management

Family Life Services Counseling Inc.
1200 N. Central Ave, Suite 212, Kissimmee, FL 34741
407-518-9505
www.familylifeservicescounseling.com
Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psycho-educational groups. Works on a sliding scale for those that don’t have any insurance.

Florida Parent Hotline
111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301
1-800-FLA-LOVE (1-800-352-5683)
www.healthyfamiliesfla.org
24 hour counseling for parents. Support to adult survivors of incest/child abuse.

Education Foundation of Osceola County
2310 New Beginnings Rd, Suite 118., Kissimmee, FL 34744
407-870-4855
www.foundationosceola.org

Head Start
2220 E. Irlo Bronson Mem Hwy, Unit #7., Kissimmee, FL 34744
321-219-6211
www.4cflorida.org

UCP of Central Florida Osceola Campus
448 W. Donegan Avenue, Kissimmee, FL 34741
407-932-3445
www.ucpcfl.org

Early Learning Coalition of Osceola County
1631 E. Vine Street, Kissimmee, FL 34744
407-933-5353
www.elcosceola.org

Education Foundation of Osceola County
2310 New Beginnings Rd, Suite 118., Kissimmee, FL 34744
407-870-4855
www.foundationosceola.org

Head Start
2220 E. Irlo Bronson Mem Hwy, Unit #7., Kissimmee, FL 34744
321-219-6211
www.4cflorida.org

UCLA Parent Hotline
111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301
1-800-FLA-LOVE (1-800-352-5683)
www.healthyfamiliesfla.org
24 hour counseling for parents. Support to adult survivors of incest/child abuse.

National Parent Hotline
1-800-840-6537
www.parenthotline.net
Provide assistance and intervention for struggling with struggling teenager.

Park Place Behavioral Health
506 Park Place Blv., Kissimmee, FL 34741
407-846-0023
www.ppbh.org
Outpatient Access Center/Crisis Emergency Support, Outpatient Therapy and Medical Services, Case Management, Inpatient Crisis Stabilization Unit (Baker Act Receiving Facility)

The Healing Tree - Orlando Health
110 W. Neptune Road, Kissimmee, FL 34741
407-317-7430
Counseling for child sexual abuse survivors and their non-offending family members.
COUNSELING/MENTAL HEALTH SERVICES

After Court Solutions LLC.
326 West Oak Street, Kissimmee, FL 34741
407-944-1155
www.courtorderedflorida.com

All Family Resource Center
1318 West Oak Street, Kissimmee, FL 34741
321-206-6560
www.allfamilyresource.com
Open Mon - Fri 9 am to 5 pm
Sat from 8 am to 1 pm.

Beltran Behavioral Health Care
3214 Hillsdale Lane, Kissimmee, FL 34741
407-518-9161

Center for Drug Free Living and Prevention Services
407-245-0045
www.cfdfl.com

Children’s Home Society
2653 Michigan Avenue, Kissimmee, FL 34744
407-846-5220
Diversion Program for Youth Exhibiting at Risk Behaviors.
For Kids through age 17.

Community Based Care of Central Florida
(Gulf Coast Jewish Family and Community Services)
(Youth and Family Alternatives, Inc.)
111 E. Monument Avenue, Suite 601., Kissimmee, FL 34741
321-441-2060 • 321-442-8454
www.cbccfl.org
www.yfainc.org
Oversees Foster Care, Adoption and Child Welfare Issues.
Including Case Management, Legal Services, Supervised Parental Visitation, Foster Parent Training and Social Worker Licensing.

Community Counseling Center of Central Florida, LLC
407-291-8009
www.ccccf.org
Anger management and parent education courses, mental health counseling & assessments

Devereux Florida – West Osceola/Orlando Location
6147 Christian Way, Orlando, FL 32808
800-338-3738 x77130
www.devereux.org
Family Counseling Center and Targeted Case Management

DRW Life Skills Institute –
Society of Emotional Intelligence
111 E. Monument Avenue, Suite 401-16, Kissimmee, FL 34741
321-209-4379
www.drwinstitute.org
Family Court Mediation Services.

Family Court Education and Mediation Services, Inc.
8 Broadway, Suite 226, Kissimmee, FL 34741
407-931-1778
www.courtclasses.com

Family Life Services Counseling Inc.
1200 N. Central Ave, Suite 212, Kissimmee, FL 34741
407-518-9505
www.familylifeservicescounseling.com
Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psycho-educational groups. Works on a sliding scale for those that don’t have any insurance.

Florida Parent Hotline
111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301
1-800-FLA-LOVE (1-800-352-5683)
www.healthyfamiliesfla.org
24 hour counseling for parents. Support to adult survivors of incest/child abuse.

Florida Sheriffs Youth Ranches, Inc.
1-800-765-3797
www.youthranches.org
Family Counseling Services

Head Start/Early Head Start
2220 E. Irlo Bronson Mem Hwy, Unit #7, Kissimmee, FL 34744
321-219-6211
www.4cflorida.org

Hospice of the Comforter
480 W. Central Pkwy., Altamonte Springs, FL 32714
407-682-0808
www.hospiceofthecomforter.org
Grief/Loss Counseling for Families and Children

House of Freedom
2311 N. Orange Blossom Trail, Kissimmee, FL 34744
407-957-9077 • 1-888-796-8040
www.houseoffreedom.com
Substance Abuse, Mental Health, Counseling, Psychiatric Evaluations.

Howard Phillips Center for Children & Families
601 W. Michigan Street, #102, Orlando, FL 32805
407-317-7430
Provides Medically Directed Programs for Child Abuse and Neglect Cases

COUNSELING/MENTAL HEALTH SERVICES
DISABILITY SERVICES

Division of Vocational Rehabilitation
102 Park Place Blvd., Bldg. B, Suite 3, Kissimmee, FL 34741
407-846-5260
www.rehabworks.org

Epilepsy Foundation of Central Florida
1221 W. Colonial Drive, Suite 103, Orlando, FL 32804
407-422-1416
www.epilepsyassociation.com
Serves the needs of those affected by epilepsy including advocacy, case management, medical services, prevention & education programs and information & referral services.

Head Start / Early Head Start
321-219-6204

Lighthouse Central Florida
421 E. Robinson Street, Orlando, FL 32801
407-898-2483
www.lighthousecentralflorida.org
Offers a comprehensive range of services to people living with vision loss and blindness including intervention, independent living, mobility, braille, technology and job/skills training.

Osceola Opportunity Center
310 N. Clyde Avenue, Kissimmee, FL 34741
407-847-6016
www.osceolaarc.org
Empowers individuals by providing person-centered vocational training, educational and social opportunities for adults with developmental disabilities.

UCP of Central Florida Osceola Campus
448 W. Donegan Avenue, Kissimmee, FL 34741
407-852-3300
www.ucpcfl.org
Tuition free public charter school providing the best support, education and therapy for children with and without disabilities.
**DOMESTIC VIOLENCE RESOURCES**

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Beltran Behavioral Health</td>
<td>3214 Hillsdale Land, Kissimmee, FL 34741</td>
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<tr>
<td></td>
<td>407-518-9161</td>
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<tr>
<td></td>
<td>Batters Intervention Classes</td>
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<tr>
<td>Family Court Education and Mediation Service Inc.</td>
<td>8 Broadway Avenue, Suite 226, Kissimmee, FL 34741</td>
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<td></td>
<td>407-931-1778</td>
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<tr>
<td></td>
<td>Batters Intervention Classes and Parenting Classes</td>
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<tr>
<td>Help Now, Inc.</td>
<td>1000 W. Emmett Street #203, Kissimmee, FL 34741</td>
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<td>407-847-3286</td>
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**EDUCATIONAL SERVICES - ADULT EDUCATION**

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Address</th>
<th>Phone Numbers</th>
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<tr>
<td>Adult Learning Center Osceola</td>
<td>501 Simpson Road, Kissimmee, FL 34744</td>
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<td></td>
<td>407-344-5080</td>
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<td></td>
<td><a href="http://www.alco.osceola.k12.fl.us">www.alco.osceola.k12.fl.us</a></td>
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<td></td>
<td>GED, English/Spanish as 2nd Language</td>
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<tr>
<td>Technical Education Center of Osceola (TECO)</td>
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<td></td>
<td>Public adult technical center in Osceola County offering certificates directly associated with expanding skill level or preparing individuals for entry-level employment.</td>
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<td><a href="http://www.teco.osceola.k12.fl.us">www.teco.osceola.k12.fl.us</a></td>
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<tr>
<td>TECO Main Campus</td>
<td>407-344-5080</td>
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<td></td>
<td>401 Simpson Road, Kissimmee FL 34744</td>
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<tr>
<td>TECO St. Cloud Campus</td>
<td>407-343-7342</td>
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<td></td>
<td>2901 17th Street, St. Cloud, FL 34769</td>
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<tr>
<td>Valencia College</td>
<td>1800 Denn John Lane, Kissimmee, FL 34744</td>
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<td>407-582-1507</td>
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<td><a href="http://www.valenciacollege.edu">www.valenciacollege.edu</a></td>
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<tr>
<td></td>
<td>Enrollment Services Department</td>
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<tr>
<td>Vocational Education for Developmental Disabilities - Osceola</td>
<td>102 Park Place Blvd., Bldg. B, Suite 3</td>
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<tr>
<td></td>
<td>Kissimmee, FL 34741</td>
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<td></td>
<td>407-846-5260</td>
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**ELDERLY SERVICES**

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<thead>
<tr>
<th>Service Provider</th>
<th>Address</th>
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<tbody>
<tr>
<td>Alzheimer’s Association</td>
<td>378 CenterPointe Circle, Suite 12-80</td>
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<td></td>
<td>Altamonte Springs, FL 32701</td>
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<td></td>
<td>407-228-4299 • 407-951-7992</td>
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<td></td>
<td>800-272-3900 (24 Hour Helpline)</td>
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<td><a href="http://www.alz.org/cnfl">www.alz.org/cnfl</a></td>
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<tr>
<td>American Association of Retired Persons (AARP)</td>
<td>1-800-424-3410</td>
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<td></td>
<td><a href="http://www.aarp.com">www.aarp.com</a></td>
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<tr>
<td>CARES Program</td>
<td>407-228-7700</td>
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<td>Comprehensive Assessment and Review of Long Term Care Services Nursing Home Diversion</td>
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<tr>
<td>Cornerstone Hospice Osceola County</td>
<td>8009 S. Orange Avenue, Orlando, FL 32809</td>
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<td></td>
<td>407-206-2273</td>
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<tr>
<td>Department of Children and Families</td>
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<tr>
<td>Adult Abuse &amp; Neglect</td>
<td>1507 N. John Young Pkwy., Kissimmee, FL 34741</td>
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<td></td>
<td>1-800-96-ABUSE</td>
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<td><a href="http://www.dcf.state.fl.us">www.dcf.state.fl.us</a></td>
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<tr>
<td>Elder Abuse - Victim Advocate</td>
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<tr>
<td>Osceola County Sheriff’s Office</td>
<td>2610 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744</td>
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<tr>
<td></td>
<td>407-348-1100</td>
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<tr>
<td>Department of Children and Families</td>
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<tr>
<td>Adult Abuse &amp; Neglect</td>
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<td>407-348-1100</td>
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LOCAL GOVERNMENT

CITY OF KISSIMMEE OFFICIALS

City Clerk - Linda Hansell
101 N. Church Street
Kissimmee, FL 34741
407-518-2313
lhansell@kissimmee.org
www.kissimmee.org

City Manager - Mike Steigerwald
101 N. Church Street
Kissimmee, FL 34741
407-518-2300
msteiger@kissimmee.org
www.kissimmee.org

CITY OF KISSIMMEE COMMISSIONERS

City Commissioner Seat 1
Jose Alvarez
101 N. Church St., Kissimmee, FL 34741
407-518-2318
jaalvarez@kissimmee.org
www.kissimmee.org

City Commissioner Seat 2
Wanda Rentas
101 N. Church St., Kissimmee, FL 34741
407-518-2327
wrentas@kissimmee.org
www.kissimmee.org

City Commissioner Seat 3
Sara Shaw
101 N. Church St., Kissimmee, FL 34741
407-518-2326
sshaw@kissimmee.org
www.kissimmee.org

City Commissioner Seat 4
Art Otero
101 N. Church St., Kissimmee, FL 34741
407-922-2000
aeotero@kissimmee.org
www.kissimmee.org

Mayor’s Office - Jim Swan
101 N. Church Street
Kissimmee, FL 34741
407-518-2300
jswan@kissimmee.org
www.kissimmee.org

CITY OF ST. CLOUD OFFICIALS

City Clerk - Linda Jaworski
1300 Ninth St., St. Cloud, FL 34769
407-957-7300
ljaworski@stcloud.org
www.stcloud.org

Deputy Mayor/City Council Seat 2
Jeff Rinehart
1300 Ninth St., St. Cloud, FL 34769
407-957-7301
jrinehart@stcloud.org
www.stcloud.org

Mayor’s Office/City Council Seat 1
Rebecca Borders
1300 Ninth St., St. Cloud, FL 34769
407-957-7301
rborders@stcloud.org
www.stcloud.org

City Council Seat 3
Russell Holmes
1300 Ninth St., St. Cloud, FL 34769
407-288-9203
rholmes@stcloud.org
www.stcloud.org

City Council Seat 4
Dave Askew
1300 Ninth St., St. Cloud, FL 34769
407-957-7301 ext. 8404
dave.askew@stcloud.org
www.stcloud.org

City Council Seat 5
Donald Shroyer
1300 Ninth St., St. Cloud, FL 34769
407-957-7301
dshroyer@stcloud.org
www.stcloud.org

Elder Care Locator
1-800-963-5337 or 407-849-2356
Connects older Americans and their caregivers with sources of information on senior services.

Homeless Veterans Burial Program
Grissom Funeral Home
407-847-3131

Medicare HD- 1-800-633-4227
www.Medicare.gov

Memory Disorder Center
32 W. Gore Street, Orlando, FL 32806
407-244-3281

Osceola Council on Aging
700 Generation Point, Kissimmee, FL 34744
407-846-8532
www.osceolagenerations.org
See page 32
OSCEOLA COUNTY CONSTITUTIONAL OFFICES

County Clerk
Armando Ramirez
1 Courthouse Square, Suite 4700
Kissimmee, FL 34741
407-742-3500
aram@osceola.org
www.osceola.org

County Sheriff
Bob Hansell
2601 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-348-1100
rhan@osceola.org
www.osceola.org

OSCEOLA COUNTY COMMISSIONERS

District 1 - Michael Harford
1 Courthouse Square, Suite 4700
Kissimmee, FL 34741
407-742-2000
michael.harford@osceola.org
www.osceola.org

District 2 - Viviana Janer
1 Courthouse Square, Suite 4700
Kissimmee, FL 34741
407-742-2000
viviana.janer@osceola.org
www.osceola.org

District 3 - Brandon Arrington
1 Courthouse Square, Suite 4700
Kissimmee, FL 34741
407-742-2000
barr@osceola.org
www.osceola.org

District 4 - Cheryl Grieb
1 Courthouse Square, Suite 4700
Kissimmee, FL 34741
407-742-2000
cheryl.grieb@osceola.org
www.osceola.org

District 5 - Fred Hawkins, Jr.
1 Courthouse Square, Suite 4700
Kissimmee, FL 34741
407-742-2000
fhaw@osceola.org
www.osceola.org

Superintendent of Elections
Mary Jane Arrington
2505 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-742-6000
soe@voteosceola.com
www.osceola.org

OSCEOLA COUNTY SCHOOL BOARD

District 1
Jay Wheeler
817 Bill Beck Blvd.
Kissimmee, FL 34744
407-973-4141
wheelerj@osceola.k12.fl.us
www.osceola.k12.fl.us

District 2
Kelvin Soto
817 Bill Beck Blvd.
Kissimmee, FL 34744
407-922-5113
sotokelv@osceola.k12.fl.us
www.osceola.k12.fl.us

District 3
Tim Weiheyer
817 Bill Beck Blvd.
Kissimmee, FL 34744
407-832-3999
weisheyt@osceola.k12.fl.us
www.osceola.k12.fl.us

District 4
Clarence Thacker
817 Bill Beck Blvd.
Kissimmee, FL 34744
407-818-9498
thackerc@osceola.k12.fl.us
www.osceola.k12.fl.us

District 5
Ricky Booth
817 Bill Beck Blvd.
Kissimmee, FL 34744
407-919-9464
boothr@osceola.k12.fl.us
www.osceola.k12.fl.us

Property Appraiser
Katrina Scarborough
2505 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-742-5000
ksca@property-appraiser.org
www.osceola.org

Tax Collector
Patsy Heffner
Kissimmee, FL 34744
407-742-4000
phef@osceola.org
www.osceola.org
Darren Soto  
District 14 Representative  
101 N. Church Street, Suite 305  
Kissimmee, FL 34741  
407-846-5187  
soto.darren.web@flsenate.gov  
www.flsenate.gov

Denise Grimsley  
District 21 Representative  
212 E. Stuart Avenue  
Lake Wales, FL 33853  
863-679-4847  
grimsley.denise.web@flsenate.gov  
www.flsenate.gov

Kelli Stargel  
District 15 Representative  
2033 E. Edgewood Drive, Suite 1  
Lakeland, FL 33803  
863-668-3028  
kelli.stargel.web@flsenate.gov  
www.flsenate.gov

Denise Grimsley  
District 21 Representative  
212 E. Stuart Avenue  
Lake Wales, FL 33853  
863-679-4847  
grimsley.denise.web@flsenate.gov  
www.flsenate.gov

U. S. CONGRESS

Florida State Senator  
Bill Nelson  
225 Robinson Street, Suite 410  
Orlando, FL 32801  
407-872-7161 (Orlando Office)  
www.billnelson.senate.gov

Florida State Junior Senator  
Marco Rubio  
201 S. Orange Avenue, Suite 350  
Orlando, FL 32801  
407-254-2573  
www.rubio.senate.gov/public

District 9 Congress  
Alan Grayson  
101 N. Church Street, Suite 550  
Kissimmee, FL 34741  
407-518-4983  
www.grayson.house.gov

U.S. CONGRESS

District 14 Representative  
Darren Soto  
101 N. Church Street, Suite 305  
Kissimmee, FL 34741  
407-846-5187  
soto.darren.web@flsenate.gov  
www.flsenate.gov

District 21 Representative  
Denise Grimsley  
212 E. Stuart Avenue  
Lake Wales, FL 33853  
863-679-4847  
grimsley.denise.web@flsenate.gov  
www.flsenate.gov

District 15 Representative  
Kelli Stargel  
2033 E. Edgewood Drive, Suite 1  
Lakeland, FL 33803  
863-668-3028  
kelli.stargel.web@flsenate.gov  
www.flsenate.gov

Representative Neil Combee -  
District 39  
108 West Polk Street  
Auburndale, FL 33823  
863-968-5666  
neil.combee@myfloridahouse.gov  
www.neilcombee.us

Representative Mike La Rosa  
District 42  
1224 10th Street  
St. Cloud, FL 34769  
407-891-2555  
mike.larosa@myfloridahouse.gov  
www.mikelarosa.com

Representative John Cortes  
District 43  
231 Ruby Avenue, Suite A  
Kissimmee, FL 34741  
407-846-5009  
john.cortes@myfloridahouse.gov  
www.myfloridahouse.gov

HOUSE OF REPRESENTATIVES

Representative Neil Combee -  
District 39  
108 West Polk Street  
Auburndale, FL 33823  
863-968-5666  
neil.combee@myfloridahouse.gov  
www.neilcombee.us

Representative Mike La Rosa  
District 42  
1224 10th Street  
St. Cloud, FL 34769  
407-891-2555  
mike.larosa@myfloridahouse.gov  
www.mikelarosa.com

Representative John Cortes  
District 43  
231 Ruby Avenue, Suite A  
Kissimmee, FL 34741  
407-846-5009  
john.cortes@myfloridahouse.gov  
www.myfloridahouse.gov

EMERGENCY SERVICES

911 Emergency – 911

Emergency Travel Information – 511  
www.fl511.com

FEMA  
1-800-621-FEMA  
1-800-427-5593 (TTY)  
www.fema.gov

Administrative Offices. Assists with Adoption, Food Bank,  
Emergency Services, Homelessness and Transitional Services,  
Health Services, Senior Housing Program, Refugee Services,  
Financial Assistance and other miscellaneous services.  
Please call for more information regarding services provided.

National Suicide Prevention Lifeline  
800-273-8255 - Main  
800-799-4889 - TTY  
www.suicidepreventionlifeline.org

Lifeline – Suicide Crisis  
407-425-2624

Contact for Shelter Information, flooding, and any other  
emergency situation within Osceola county.

Contact for Shelter Information, flooding, and any other  
emergency situation within Osceola county.

Catholic Charities of Central Florida  
1819 N. Semoran Blvd., Orlando, FL 32807  
888-658-2828 • 407-658-1818  
www.cfclc.org

Administrative Offices. Assists with Adoption, Food Bank,  
Emergency Services, Homelessness and Transitional Services,  
Health Services, Senior Housing Program, Refugee Services,  
Financial Assistance and other miscellaneous services.  
Please call for more information regarding services provided.

Red Cross  
5 North Bumby Avenue, Orlando, FL 32803  
407-644-9300  
www.redcross.org

Contact for Shelter Information, flooding, and any other  
emergency situation within Osceola county.
EMPLOYMENT ASSISTANCE

Career Source (One Stop Career Center)
1392 E. Vine Street, Kissimmee, FL 34744
407-705-1555
www.careersourcecentralflorida.com
www.employflorida.com

Goodwill Job Center
1356 E. Vine Street, Kissimmee, FL 34741
407-847-0696
www.goodwill.org/find-jobs-and-services/find-a-job
Employment Assistance Program

Labor Ready
2219 E. Vine Street, Kissimmee, FL 34744
407-944-1440 • 800-245-2267
www.laborready.com
Work Today – Paid Today (Day Labor)

Welcome Table Ministries
3680 Fountainebleau Blvd., Kissimmee, FL 34746
407-932-0767
Assists with Resume Building for those that are without a computer/computer illiterate.

Unemployment Benefits
(Claims and Benefits)
1-800-204-2418
www.floridajobs.org

To Report Unemployment Fraud
800-342-9909

FINANCIAL ASSISTANCE

All Family Resource Center
1318 West Oak Street, Kissimmee, FL 34741
321-206-6560
www.allfamilyresource.com

Catholic Charities of Central Florida
1819 N. Semoran Blvd., Orlando, FL 32807
1-888-658-2828 • 407-658-1818
www.cfccc.org
Administrative Offices. Assists with Adoptions, Food Bank, Emergency Services, Homeless and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance. Please call for more information and services that are provided.

Clearpoint Credit Counseling Solutions
(formerly CredAbility)
1-800-251-CCCS (2227)
www.credability.org
National nonprofit credit counseling agency. Services include Debt Management Programs, Student Loan Counseling, Foreclosure Prevention, Pre-Purchase and Post-Purchase Counseling, Reverse Mortgage Counseling, Rental Counseling, Bankruptcy Counseling, Education Seminars, and more.

Department of Children and Families Assistance
1507 N. John Young Pkwy., Kissimmee, FL 34741
1-866-762-2237
www.myflorida.com/accessflorida
Food Stamps, Medicaid, Financial Assistance

FEMA
1-800-621-FEMA
1-800-427-5593 TTY/TDY
www.fema.gov

Jewish Family Services
2100 Lee Road, Winter Park, FL 32789
407-644-7593
www.jfsorlando.org
Offers a food bank, rental assistance and counseling services on a sliding scale.

Low Income Home Energy Assistance Program (LIHEAP)
407-933-9540
Assistance with Utility Bills

Mustard Seed of Central Florida
12 Mustard Seed Lane, Orlando, FL 32810
407-875-2040
www.mustardseedfla.org
Provides families with a minimal set of furniture that may include a sofa, beds, table, chairs, a dresser or shelves.

Osceola County Human Services
330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400
www.osceola.org/agencies-departments/human-services
Section 8 housing, state housing initiative partnership (SHIP), Community Development Grant, CDBG Navigator is a person that guides residents to other organizations/local agencies. See page 34
## FOOD ASSISTANCE

### A Place for Grace
1209 Florida Avenue, St. Cloud, FL 34769  
407-556-3967  
www.aplace4grace.com  
Clothes, food, personal hygiene items, spiritual counseling

### Central Florida Community Breadbasket, Inc.
1535 Immokalee Street, Intercession City, FL  
407-595-7935

### Community Hope Center
2198 Four Winds Blvd., Kissimmee, FL 34746  
321-677-0245  
www.hope192.com  
See page 34

### First Christian Church/DOC - BVL
2440 Boggy Creek Road, Kissimmee, FL 34744  
407-348-6461

### First Christian Church/DOC - Kissimmee
3346 S. Orange Blossom Trail, Kissimmee, FL 34746  
407-847-2543

### Green Bag Project
1503 Legends Drive, Champions Gate, FL 33896  
407-396-0730  
www.green-bag-project.org  
Provides weekend meals for homeless children

### Holy Redeemer Catholic Church
1604 Thacker Avenue, Kissimmee, FL 34741  
407-847-2500  
www.hredeemer.org

### Jehova Jireh ICM Church
2490 Boggy Creek Road, Kissimmee, FL 34743  
407-846-8531

### Miracle Temple Ministries
4390 Old Pleasant Hill Road, Poinciana, FL 34758  
407-343-1644

### Mt. Zion Seventh Day Adventist Church
2123 North Smith Street, Kissimmee, FL 34741  
407-847-0095

### New Faith Community Church
5000 Holopaw Road, Holopaw, FL 34773  
407-892-1285  
www.new-faith.com

### New Hope Missionary Church
511 Barn Street, Kissimmee, FL 34741  
407-933-1207

### Osceola Christian Ministries
700 Union Street, Kissimmee, FL 34744  
407-944-9968  
www.osceolahomeless.com

### Osceola Council on Aging Food Bank
700 Generation Point, Kissimmee, FL 34744  
407-483-1493  
www.osceolagenerations.org  
See page 32

### Renewal Christian Church
290 Competition Drive, Kissimmee, FL 34743  
407-870-0083

### Salvation Army
863-427-6118  
salvationarmyflorida.org

### Solid Rock Church of God
1904 North Michigan Avenue, Kissimmee, FL 34741  
407-847-3500

### St. Cloud Food Pantry
901 Missouri Avenue, St. Cloud, FL 34769  
407-892-7070

### St. Rose of Lima Catholic Church
3860 Pleasant Hill Road, Kissimmee, FL 34746  
407-932-5004  
www.strosepoinciana.com

### The Altar Saint Cloud Vineyard
1215 Old Hickory Tree Road, St. Cloud, FL 34771  
407-892-1668  
www.altarvineyard.com  
Food Bank, Access Florida location, and hot meals

### Welcome Table Ministries
3680 Fountainebleau Blvd., Kissimmee, FL 34746  
407-932-0767  
Provides Gift Cards to local grocery stores for those seeking Food Assistance.
HEALTH SERVICES

AIDS Hotline, CDC National Hotline
1-800-232-4636

All Family Resource Center
1318 West Oak Street, Kissimmee, FL 34741
321-206-6560
www.allfamilyresource.com
Free HIV Testing.

Closing the GAP Diabetes Screening
407-343-2082

Osceola Council on Aging
700 Generation Point, Kissimmee, FL 34744
407-846-8532
www.osceolagenerations.org
See page 32

Dental Care Access Foundation
407-898-1525

Dental Assistance for Uninsured Adults – Osceola Christian Ministries
700 Union Street, Kissimmee, FL 34741
407-944-9968
www.osceolahomeless.com
Osceola Christian Ministries offers free Extractions/Fillings to uninsured adults who are less than 200% of federal poverty level.

Department of Veteran’s Affairs
Kissimmee Community Outpatient Clinic
2285 N. Central Avenue, Kissimmee, FL 34741
407-518-5004

Florida Department of Health in Osceola County
1875 Fortune Road, Kissimmee, FL 34744
407-343-2000
http://osceola.floridahealth.gov
See page 35

Grace Medical
51 Pennsylvania Street, Orlando, FL 32806
407-936-2785
www.gracemedicalhome.org

Healing the Children
407-877-9311
www.healingthechildren.org
Pediatric medical/surgical care for children with uninsured families

Healthy Start Coalition of Osceola County
1014 Pennsylvania Avenue, St. Cloud, FL 34769
407-891-9199
www.healthystartosceola.org

Heavenly Hoofs (Horse Therapy)
1875 Silver Spurs Lane, Kissimmee, FL 34744
(407) 933-7433
www.hhmri.org

HIV/AIDS Program
1718 E. Michigan Street, Orlando, Florida, 32806
(407) 836-7631
The Ryan White HIV/AIDS Treatment Extension Act of 2009 is Federal legislation that addresses the unmet health needs of persons living with HIV/AIDS (PLWH/A) by funding primary health care and support services. The Grantee administrative office, under the Family Services Department; is responsible for administering the program in Orange, Osceola, Seminole and Lake Counties.

Home Instead of Orange and Osceola
407-445-8885 • 1-800-640-3914
www.homeinstead.com
Provide caregivers

Hope and Help - HIV Services
1621 E. Vine Street, Kissimmee, FL 32744
407-483-4877
www.hopeandhelp.org
Case management, supported services to HIV individuals

Hospital Homebound
407-343-8700
www.osceola.k12.fl.us/depts/ESE/Pages/Hospital_Homebound.asp
Additional information can be obtained at the Exception Student Education office.

JMJ Life Center
510 Brown Chapel Road, St.Cloud, FL 34769
407-891-6969

Medicare Health Insurance
1-800-633-4227
www.medicare.gov

Mid Florida Metro Treatment-Detox
306 E. Oak Street, Suite 1, Kissimmee, FL 34744
407-933-8331
National Marrow Donor Program
1-800-MARROW-2
www.bethematch.org
National Bone Marrow Registry/Donation of Bone Marrow

One Blood – Florida Blood Centers
1029 N. John Young Pkwy., Kissimmee, FL 34741
407-847-5747
www.oneblood.org
Blood Donation Location for Osceola County

Osceola County Christian Ministry Center - Clinic
700 Union Street, Kissimmee, FL 34741
407-944-9968
Free Clinic for Uninsured – Adults

Osceola Pregnancy Center
1340 W. Columbia Street, Kissimmee, FL 34741
407-846-9101
Counseling, baby items provisions, Information and Referral

Park Place Behavioral Health
506 Park Place Blvd., Kissimmee, FL 34741
407-846-0023
www.ppgh.org
Baker Act Receiving Facility for Osceola County

Planned Parenthood of Greater Orlando
610 Oak Commons Blvd., Kissimmee, FL 34741
407-246-1788
www.plannedparenthood.org
For Low-Cost Reproductive Health

ROCK (Reduce Obesity in Central Florida Kids)
www.rockfl.org
Nutrition education and physical activities for providers and community members

Shepherd’s Hope
101 S Westmoreland Drive, Orlando, FL 32805
(407) 420-1480
www.shepherdshope.org
Medical care for homeless and uninsured

St. Thomas Aquinas Medical Clinic
510 Brown Chapel Road, St. Cloud, FL 34769
407-593-1256
Medical Clinic for uninsured residents of Osceola County
Every Wednesday. First Come First Serve. Doors open at 3:30.

SWAT Students Working Against Tobacco
407-343-2170

TransLife
1560 Orange Avenue, Suite 400, Winter Park, FL 32789
800-443-6667
www.translife.org
Tissue and Organ Donation Services

Visiting Nurse Association
800-318-0399

HOSPITALS

Florida Hospital Celebration Health
400 Celebration Place, Celebration, FL 34747
407-303-4000
www.celebrationhealth.com

Florida Hospital - Kissimmee
2450 N. Orange Blossom Trail, Kissimmee, FL 34744
407-846-4343
www.Floridahospital.com

Osceola Regional Medical Center
700 W. Oak Street, Kissimmee, FL 34741
407-846-2266
www.osceolaregional.com

Poinciana Medical Center
325 Cypress Parkway, Kissimmee, FL 34743
407-530-2001
www.poincianamedicalcenter.com

St. Cloud Regional Medical Center
2906 17th Street, St. Cloud, FL 34769
407-892-2135
www.stcloudregional.com
HOMELESS SERVICES

A Place for Grace
1209 Florida Avenue, St. Cloud, FL 34769
407-556-3967
www.aplace4grace.com
Clothes, food, personal hygiene items, spiritual counseling

Cornerstone Family Church
2925 Canoe Creek Road, St. Cloud, FL 34772
407-892-3300
www.cornerstonefamily.com
Offers free hot meals

Fighting for our Heroes Foundation
2763 Scarborough Drive, Kissimmee, FL 34744
407-300-7102
www.fightingforourheroesfoundation.org
Homeless Veterans Outreach. Call First.

First United Methodist Church
1000 Ohio Avenue, St. Cloud, FL 34769
407-892-3128
www.firstchurchstcloud.org
Offers free hot meals on Sunday at 2 pm. Offers Cold Shelter when the temperature drops below 40 degrees. Cold shelter is between 6 pm to 8 am and will include a free hot dinner and breakfast.

Grace Landing
Kissimmee, FL
832-361-0266
www.gracelanding.com
Home for aged out foster care and homeless boys ages 18-23

JJCC Assembly of God
1406 Eastern Avenue, St. Cloud, FL 34769
407-414-9683
Offers free hot meals

St. Luke and St. Peter Episcopal Church
2745 Canoe Creek Road, St. Cloud, FL 34772
407-892-3227
www.lukeandpeter.org
Offers free hot meals

Salvation Army Orlando
3955 W. Colonial Drive, Orlando, FL 32804
407-423-8581
www.salvationarmyorlando.org
Offers a Men’s Shelter and a Woman’s Shelter in Orlando for homeless individuals.

The Altar Saint Cloud Vineyard
1215 Old Hickory Tree Road, St. Cloud, FL 34771
407-892-1668
www.altarvineyard.com
Food Bank, Access Florida location, and hot meals

The Transition House
3800 5th Street, St. Cloud, FL 34769
407-892-5700 ext. 100
www.thetransitionhouse.org
Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health and Residential Services.

HOUSING SUPPORT

Coalition for the Homeless
639 W. Central Blvd., Orlando, FL 32801
407-426-1250

Community Hope Center
2198 Four Winds Blvd., Kissimmee, FL 34746
321-677-0245
www.hope192.com
See page 34

Covenant House Florida
5931 E. Colonial Drive, Orlando, FL 32807
407-482-0404
Provides emergency shelter, transitional housing and walk-in services to youth 18-20 and teen parents and their babies.

Grace Landing
407-470-6041
Home for males aged 18-23

Habitat for Humanity of Osceola County
1344 E. Vine Street, Kissimmee, FL 34744
407-343-1910
www.habitatosceola.org

HOME
924 Determination Way, #102, Kissimmee, FL 34741
407-932-0943
www.osceolahome.org
Transitional housing and related services for homeless women & children
Orange County Youth Shelter
180 E. Michigan Street
Orlando, FL
407-836-7626
Ages 12-18

Orlando Rescue Mission
1521 W. Washington Street
Orlando, FL 32805
407-422-4855
www.ourm.org

**CINS/FINS Program**
**Children’s Home Society**
2653 Michigan Avenue, Kissimmee, FL 34744
407-488-8778
Provides assistance and professional counseling services for youth, and their families, who are troubled or who just need additional support and mentoring.

Eckerd Project Bridge
**Project Bridge Transition Services**
2133 All Children’s Way, Orlando, FL 32818
407-297-1696
www.eckerd.org

Florida Department of Juvenile Justice
Incident Hotline: 1-800-355-2280
www.djj.state.fl.us

Florida Youth Challenge Academy
5629 State Rd. 16 West, Bldg. 3800, Starke, FL 32091
904-682-4000 • 1-866-276-9304
www.floridayouthchallengeacademy.org
Voluntary 6 month residential placement for youth 16 yrs and older.

Osceola County Human Services
330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400
Housing assistance; Section 8

The Salvation Army
400 W. Colonial Drive, Orlando, FL 32804
(Women/children shelter)
624 Lexington Avenue, Orlando, FL 32804
(Men’s shelter)
407-423-8581

**New Beginnings Educational Complex**
2320 New Beginnings Road, Kissimmee, FL 34744
407-348-4466

Orange Regional Juvenile Assessment & Detention Center
2800 S. Bumby Avenue, Orlando, FL 32806
407-897-2800

Osceola County Clerk of the Courts
2 Courthouse Square, Kissimmee, FL 34741
407-742-3575
Information and services regarding Juvenile Dependency or Delinquency

Teen Court
2 Courthouse Square, Suite 3100, Kissimmee, FL 34741
407-742-2465
http://www.ninthcircuit.org/about/divisions/juvenile-court/teen-court

**Osceola County Human Services**
330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400
Housing assistance; Section 8

**The Salvation Army**
400 W. Colonial Drive, Orlando, FL 32804
(Women/children shelter)
624 Lexington Avenue, Orlando, FL 32804
(Men’s shelter)
407-423-8581

**Florida Department of Juvenile Justice**
Incident Hotline: 1-800-355-2280
www.djj.state.fl.us

**Florida Youth Challenge Academy**
5629 State Rd. 16 West, Bldg. 3800, Starke, FL 32091
904-682-4000 • 1-866-276-9304
www.floridayouthchallengeacademy.org
Voluntary 6 month residential placement for youth 16 yrs and older.
LEGAL SERVICES

Catholic Charities of Central Florida
1819 N. Semoran Blvd., Orlando, FL 32807
888-658-2828 • 407-658-1818
www.cfccc.org
Administrative Offices. Assists with Adoption, Food Bank, Emergency Services, Homelessness and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance and other miscellaneous services.

Community Legal Services of Mid-Florida
800 N. Main Street, Kissimmee, FL 34744
407-933-1791
www.clsmf.org
Legal assistance for low income individuals

Florida Department of Revenue
3101 W. Vine Street, Suite 105, Kissimmee, FL 34741
1-800-622-5437 (case status)
1-877-769-0251 (payment)
http://dor.myflorida.com
Child Support, Establish paternity

Immigration Legal Aid of Orange County Bar Assoc.
100 E. Robinson Street, Orlando, FL 32801
407-841-8310
www.legalaidocba.org

Office of Public Defender
2 Courthouse Square, Suite 1600, Kissimmee, FL 34741
407-742-7100
www.orlandopubdef.com

Office of the State Attorney
2 Courthouse Square, Suite 3500, Kissimmee, FL 34741
407-742-3200
www.sao9.net

Osceola County Bar Association
P. O. Box 451615, Kissimmee, FL 4745
1-800-342-8011
info@osceolabar.org
www.osceolabar.org
The Osceola County Bar Association published its objectives in its original constitution: to maintain the honor and dignity of the profession and to cultivate professional ethics among its members and to discuss legal topics of general interest.

Osceola County Jail
402 Simpson Road, Kissimmee, FL 34744
407-742-4444
www.osceola.org

Osceola County Pre-Trial Release
350 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-4800

Osceola County Probation
350 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-4700
www.osceola.org

FAMILY COURT SERVICES PROGRAMS

Adult Drug Court
407-742-2431

Forensic Drug Lab
407-962-1435

Teen Court
407-742-2465

Children’s Visitation Center
407-742-2467

Injunction Processing Unit
407-742-2462

Unified Family Court
407-742-2531

Court Administration
407-742-2400

Juvenile Drug Court
407-742-2518

Family Court Case Management
407-742-2474

Mediation (Dispute Resolution)
407-742-2451

Teens Court
407-742-2465

Injunction Processing Unit
407-742-2462

Unified Family Court
407-742-2531

Legal Services
LGBT OUTREACH/SERVICES

Equality Florida
P. O. Box 13184, St. Petersburg, FL 33733
813-870-3735
www.eqfl.org
Civil Rights Organization dedicated to advocacy and securing equal rights for the LGBT Community.

GLBT National Help Center
1-800-843-4564
www.glbtnationalhelpcenter.org
Offers peer-counseling, information on “coming out”, relationships, bullying, safe sex and local resources.

LGBT Intimate Partner
Violence Hotline
800-500-1119 Main
800-621-4202 TTY

PFLAG
P. O. Box 141312, Orlando, FL 32814
407-236-9177
www.glbtnationalhelpcenter.org
Provides support, education, and Advocacy for LGBT individuals, families and friends of the LGBT Community.

The Trevor Project
1-866-488-7386
www.thetrevorproject.org
24 hour emergency counseling for LGBT individuals in crisis, feeling suicidal, or just needing someone to talk to in a judgment-free zone.

Transgender Housing Network
www.transhousingnetwork.com
Assists Transgender Individuals to find temporary housing near their area.

TransLifeLine
877-565-8860
www.translifeline.org
For those struggling with gender identity, self-harm prevention, and assistance to the transgender community.

NEW/SMALL BUSINESS SERVICES

City of St. Cloud Downtown Business Association
4700 Neptune Road, St. Cloud, FL 34769
407-891-6700 ext. 6735
www.stcloud.org

Downtown Business Association of Kissimmee
info@dbakissimmee.com
www.dbakissimmee.com
Business association that helps keep downtown Kissimmee active and functional.

Kissimmee/Osceola County Chamber of Commerce
1425 E. Vine Street, Kissimmee, FL 34744
407-847-3174
www.kissimeechamber.com
Works to improve the business community and assisting to make small/large businesses more profitable.

Kissimmee Main Street
421 Broadway Avenue, Kissimmee, FL 34741
407-846-4605
www.kissimmeemainstreet.com
Make existing historic commercial and residential structures economically viable through preservation and restoration.

Osceola County Sheriff’s Office
Business Watch / Security Inspections
2601 E. Irlo Bronson Mem Hwy., Kissimmee, FL 34744
407-348-1190
www.osceolasheriff.org
Neighborhood Watch Program for Businesses and Free security inspection by specially trained crime prevention deputies on ways to inexpensively remove opportunities for burglaries.

St. Cloud Chamber of Commerce
1200 New York Avenue, St. Cloud, FL 34769
407-892-3671 • 407-892-3074
www.stcloudflchamber.com
Creating community and business prosperity through education, advocacy and well-planned development.

St. Cloud Main Street
903 Pennsylvania Avenue, St. Cloud, FL 34744
407-498-0008
www.stcloudmainstreet.org
**OTHER SERVICES**

**Air Force Recruitment**  
1329 E. Osceola Pkwy., Kissimmee, FL 34744  
407-518-9433  
[www.airforce.com](http://www.airforce.com)

**Army Recruitment**  
1327 E. Osceola Pkwy., Kissimmee, FL 34744  
407-846-0136  
[www.goarmy.com](http://www.goarmy.com)

**Celebration Foundation**  
610 Sycamore Street, Celebration, FL 34747  
407-566-1234  
[www.thecelebrationfoundation.org](http://www.thecelebrationfoundation.org)  
*Provides Grants to Organizations*

**Coast Guard Recruitment**  
8427 S. John Young Pkwy., Orlando, FL 32819  
407-352-3897  
[www.gocoastguard.com](http://www.gocoastguard.com)

**2-1-1 Community Resource (United Way)**  
1940 Traylor Blvd., Orlando, FL 32804  
211  
Text Zip Code to 898-211 (txt211)  
[www.hfuw.org](http://www.hfuw.org)

**Community Vision**  
111 E. Monument Ave, Suite 401, Kissimmee, FL 34744  
407-933-0870  
[www.communityvision.org](http://www.communityvision.org)

**Crimeline**  
1-800-423-TIPS  
[www.crimeline.org](http://www.crimeline.org)  
*Report criminal activity anonymously*

**UCF Business Incubator**  
111 E. Monument Avenue, Suite 401, Kissimmee, FL 34741  
407-343-4300  
[www.incubator.ucf.edu](http://www.incubator.ucf.edu)  
*Helps start-up companies reach their potential faster by providing entrepreneurs with resources, management consultations, business services/equipment, office space with flexible leases, technology support, and assistance in obtaining financing.*

**Marines Recruitment**  
1327 E. Osceola Pkwy. Ste B., Kissimmee, FL 34744  
407-933-2581  
[www.marines.com](http://www.marines.com)

**Navy Recruitment**  
1327 E. Osceola Pkwy., Kissimmee, FL 34744  
407-846-1499  
[www.navy.com](http://www.navy.com)

**National Marrow Donor Program**  
1-800-MARROW-2  
[www.bethematch.org](http://www.bethematch.org)  
*National Bone Marrow registry/Donation of Bone Marrow*

**One Blood (Blood Donation Center/The Big Red Bus)**  
1029 N. John Young Pkwy., Kissimmee, FL 34741  
407-847-5747  
[www.oneblood.org](http://www.oneblood.org)

**Osceola Arts**  
2411 E. Irlo Bronson Memorial Hwy., Kissimmee, FL 34744  
407-846-6257  
[www.osceolaarts.org](http://www.osceolaarts.org)

**TransLife**  
1560 Orange Ave, Suite 400, Winter Park, FL 32789  
800-443-6667  
[www.translife.org](http://www.translife.org)  
*Tissue and Organ Donation Services*
ARCHIE GORDON MEMORIAL PARK
420 Buenaventura Blvd., Kissimmee, FL 34743
407-742-7800

AUSTIN-TINDALL PARK
4100 Boggy Creek Road, Kissimmee, FL 34744
407-742-7800

BVL COMMUNITY PARK
419 Buenaventura Blvd., Kissimmee, FL 34743
407-742-7800

CAMP LONESOME CONSERVATION AREA
4257 N. Canoe Creek Road, Kenansville, FL 34739
407-742-7800

CHEROKEE POINT CONSERVATION AREA
2501 Cherokee Road, St. Cloud, FL 34772
407-742-7800

DEERWOOD COMMUNITY PARK
4051 Laurel Avenue, Poinciana, FL 34758
407-742-7800

DISNEY WILDERNESS PRESERVE
2700 Scrub Jay Trail, Kissimmee, FL 34759
407-742-7800

HICKORY TREE COMMUNITY PARK
2361 Old Hickory Tree Road, St. Cloud, FL 34772
407-742-7800

HOLOPAW COMMUNITY PARK
8801 Community Center Road, Holopaw, FL 34773
407-742-7800

HOLOPAW NEIGHBORHOOD PARK
5185 Pierre Avenue, St. Cloud, FL 34773
407-742-7800

KENANSVILLE COMMUNITY CENTER
1176 S. Canoe Creek Road, Kenansville, FL 34739
407-742-7800

KENANSVILLE NEIGHBORHOOD PARK
1176 S. Canoe Creek Road, Kenansville, FL 34739
407-742-7800

LAKE LIZZIE CONSERVATION AREA
6495 Old Melbourne Highway, St. Cloud, FL 34771
407-742-7800

LAKE RUNNYMEDE CONSERVATION AREA
4600 Rummel Road, St. Cloud, FL 34771
407-742-7800

MAC OVERSTREET REGIONAL PARK
3271 Pleasant Hill Road, Kissimmee, FL 34746
407-742-7800

MAKINSON ISLAND
Lake Tohopekaliga, Kissimmee, FL
407-742-7800

MARYDIA NEIGHBORHOOD PARK
2942 Tampa Avenue, Kissimmee, FL 34744
407-742-7800

NARCOOSSEE COMMUNITY PARK
5354 Rambling Road, St. Cloud, FL 34771
407-742-7800

NEPTUNE MIDDLE SPORTS FIELD
2727 Neptune Road, Kissimmee, FL 34744
407-742-7800

OREN BROWN COMMUNITY PARK
3511 Baker Drive, Kissimmee, FL 34741
407-742-7800

OSCEOLA COUNTY SOFTBALL COMPLEX
3000 N. John Young Pkwy., Kissimmee, FL 34741
407-742-7800

OSCEOLA COUNTY STADIUM
631 Heritage Park Way, Kissimmee, FL 34744
407-742-7800

PARKWAY MIDDLE SPORTS FIELDS
857 Florida Pkwy., Kissimmee, FL 34743
407-742-7800

PARTIN TRIANGLE NEIGHBORHOOD PARK
2830 Neptune Road, Kissimmee, FL 34744
407-742-7800

RALPH V. CHISHOLM REGIONAL PARK
4700 Chisholm Park Trail, St. Cloud, FL 34771
407-742-7800

ROBERT GUEVARA COMMUNITY CENTER
501 Florida Pkwy., Kissimmee, FL 34743
407-742-7800
<table>
<thead>
<tr>
<th>Park Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Royal Palm Neighborhood Park</td>
<td>156 Turpin Lane, Kissimmee, FL 34743</td>
<td>407-742-7800</td>
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<tr>
<td>Scotty’s Cove Conservation Area</td>
<td>1570 Parsons Road, Kissimmee, FL 34744</td>
<td>407-742-7800</td>
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<td>Shelby Cox Memorial Park</td>
<td>5618 Old Tampa Highway, Intercession City, FL 33896</td>
<td>407-742-7800</td>
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<td>Shingle Creek Regional Park</td>
<td>4266 W. Vine Street, Kissimmee, FL 34741</td>
<td>407-742-7800</td>
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<tr>
<td>Shingle Creek Regional Park - Babb Landing</td>
<td>2491 Babb Road, Kissimmee, FL 34746</td>
<td>407-742-7800</td>
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<tr>
<td>Shingle Creek Regional Park - Bass Road</td>
<td>925 S. Bass Road, Kissimmee, FL 34746</td>
<td>407-742-7800</td>
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<tr>
<td>Shingle Creek Regional Park - Ruba</td>
<td>U.S 192 and Yates Road, Kissimmee, FL 34746</td>
<td>407-742-7800</td>
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**KISSIMMEE PARKS AND RECREATION - [www.kissimmee.org]**

<table>
<thead>
<tr>
<th>Park Name</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Berlinsky Community House</td>
<td>300 E. Monument Avenue, Kissimmee, FL 34741</td>
<td>407-935-1412</td>
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<td>Bob Makinson Aquatic Center</td>
<td>2204 Denn John Lane, Kissimmee, FL 34744</td>
<td>407-870-7665</td>
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<td>Brinson Park</td>
<td>406 Neptune Road, Kissimmee, FL 34741</td>
<td>407-518-2501</td>
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<tr>
<td>Chambers Park Community Center</td>
<td>2380 N. Smith Street, Kissimmee, FL 34744</td>
<td>407-518-2599</td>
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<tr>
<td>Civic Center</td>
<td>201 E. Dakin Avenue, Kissimmee, FL 34741</td>
<td>407-518-2503</td>
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<tr>
<td>Denn John Gymnasium / Middle School</td>
<td>2001 Denn John Lane, Kissimmee, FL 34744</td>
<td>407-518-2599</td>
</tr>
<tr>
<td>Denn John Softball Complex</td>
<td>2204 Denn John Lane, Kissimmee, FL 34744</td>
<td>407-518-2503</td>
</tr>
<tr>
<td>Fortune Road Athletic Complex</td>
<td>2500 Fortune Road, Kissimmee, FL 34744</td>
<td>407-518-2504</td>
</tr>
<tr>
<td>Kissimmee Lakefront Park</td>
<td>201 Lakeview Drive, Kissimmee, FL 34741</td>
<td>407-518-2503</td>
</tr>
<tr>
<td>Ladue Park</td>
<td>1112 W. Catherine Street, Kissimmee, FL 34741</td>
<td>407-518-2501</td>
</tr>
<tr>
<td>Mark Durbin Community Park at Lakeside</td>
<td>2253 Lakeside Drive, Kissimmee, FL 34744</td>
<td>407-518-2562</td>
</tr>
<tr>
<td>Mill Slough Park</td>
<td>2138 Agate Street, Kissimmee, FL 34744</td>
<td>407-518-2501</td>
</tr>
<tr>
<td>Oak Street Park Community Center</td>
<td>717 N. Palm Avenue, Kissimmee, FL 34741</td>
<td>407-518-2360</td>
</tr>
<tr>
<td>Oak Street Park Sports Complex</td>
<td>1500 W. Oak Street, Kissimmee, FL 34741</td>
<td>407-518-2360</td>
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Orange Gardens Community Center  
1114 George Street, Kissimmee, FL 34741  
407-518-2360

Parks and Recreation  
Administrative Offices  
101 Church Street, Kissimmee, FL 34741  
407-518-2501

Quail Hollow Park  
1716 Woodcrest Blvd., Kissimmee, FL 34744  
407-518-2501

Rainbow Park  
2204 Denn John Lane, Kissimmee, FL 34744  
407-518-2503

Rose Hill Cemetery  
1615 Old Boggy Creek Road, Kissimmee, FL 34744  
407-518-2350

Toho Marina  
69 Lakeview Drive, Kissimmee, FL 34741  
407-846-2124


Centennial Park  
1214 10th Street., St. Cloud, FL 34769  
407-957-7243

Civic Center Complex  
3001 17th Street, St. Cloud, FL 34769  
407-957-7243

Community Garden  
802 New York Avenue, St. Cloud, FL 34769  
407-957-7243

Dakota Park  
Dakota Blvd. and Lakeshore Blvd. Intersect  
407-957-7243

Dan Tarrell Memorial Point  
1104 Lakeshore Blvd., St. Cloud, FL 34769  
407-957-7243

Godwin Park  
317 Delaware Avenue, St. Cloud, FL 34769  
407-957-7243

Hopkins Park  
620 E. 17th Street, St. Cloud, FL 34769  
407-957-7243

Lakefront Park  
1104 Lakeshore Blvd., St. Cloud, FL 34769  
407-957-7243

Mount Peace Cemetery  
755 E. 10th Street, St. Cloud, FL 34769  
407-957-7363

O.P. Johnson Park  
324 Georgia Avenue, St. Cloud, FL 34769  
407-957-7243

Peghorn Nature Park and Trail  
2101 Peghorn Way, St. Cloud, FL 34769  
407-957-7243

Senior Center Annex  
701 Indiana Avenue, St. Cloud, FL 34769  
407-957-7243

Shuffleboard Courts  
701 Ohio Avenue, St. Cloud, FL 34769  
407-957-7243

St. Cloud Community Center and Special Needs Evacuation Center  
2101 17th Street, St. Cloud, FL 34769  
407-957-7243

Stephanie Leigh Rothstein Memorial Park  
2701 Missouri Avenue, St. Cloud, FL 34769  
407-957-7243

Ted Broda Memorial Park  
4499 Michigan Avenue, St. Cloud, FL 34769  
407-957-7243

The Woman’s Club of St. Cloud & Veteran’s Memorial Library  
1012 Massachusetts Avenue, St. Cloud, FL 34769  
407-957-7398

Veterans Park  
1201 13th Street, St. Cloud, FL 34769  
407-957-7243

Water Tower Park  
3351 Pine Tree Drive, St. Cloud, FL 34772  
407-957-7243

Wheel Park - Extreme Sports Complex  
2401 Peghorn Way, St. Cloud, FL 34769  
407-957-7243
RESIDENTIAL SERVICES

811 - Call Before You Dig
City of Kissimmee Access Osceola
Channel 495 – Brighthouse Networks

Duke Energy
1-800-700-8744
www.duke-energy.com

Kissimmee Utility Authority (KUA)
407-933-7777
www.kua.com

Neighborhood Crime Watch
Kissimmee Police Department
8 N. Stewart Avenue, Kissimmee, FL 34741
407-518-2400
www.kissimmee.org
For those that live within
Kissimmee City Limits.

Neighborhood Crime Watch
Osceola County Sheriff’s Office Community Services
2601 E. Irlo Bronson Mem. Hwy. Kissimmee, FL 34744
407-348-1190
www.osceolasheriff.org
For those that live in County Patrolled Areas.

Neighborhood Crime Watch
St. Cloud Police Department
4700 Neptune Road, St. Cloud, FL 34769
407-891-6700 ext. 6735
www.stcloud.org
For those that live within Saint Cloud City Limits.

Orlando Utilities Commission (OUC)
407-423-9018
www.ouc.com

Residential Security Inspections
Osceola County Sheriff’s Office
2601 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-348-1190
www.osceolasheriff.org
Free security inspection by specially trained crime prevention deputies on ways to inexpensively remove opportunities for burglaries.

TECO Peoples Gas
1-877-832-6747
www.peoplesgas.com

Toho Water Authority
407-518-2160
www.tohowater.com

TRANSPORTATION SERVICES

Amtrak
111 E. Dakin Avenue, Kissimmee, FL 34741
www.amtrak.com

Lynx (A+ Lynx)
407-841-2279
Public Transportation, Transportation for Elderly and Disabled

Lynx Bus Service
455 Garland Avenue, Orlando, FL 32801
407-841-LYNX (5969)
www.golynx.com

SunRail
801 SunRail Drive, Sanford, FL 32771
1-855-RAIL-411
www.sunrail.com

The School District of Osceola Co.
407-518-4540
Bus Transportation Department
Central Florida Veterans Inc.
P O Box 490, Goldenrod, FL 32733
407-678-5799
Advocating for Veterans and their families on benefits available to them.

Fighting for our Heroes Foundation
2763 Scarborough Drive, Kissimmee, FL 34744
407-300-7102
www.fightingforourheroesfoundation.org
Provides various goods and services to veterans and their families, homeless veterans outreach, and referral counseling services for disabled veterans, service members, and their families. Call First.

Veterans Suicide Crisis Hotline
1-800-273-8255

VETERAN’S ADMINISTRATION

Crossroads Annex VA Medical Center
(Mental Health)
925 S. Semoran Blvd., Suite 114, Winter Park, FL 32792
866-998-4356
www.orlando.va.gov/locations/Crossroads.asp

Kissimmee Community Based Outpatient Clinic
2285 N. Central Avenue, Kissimmee, FL 34741
407-518-5004
www.orlando.va.gov/visitors/kissimmee.asp

Orlando VA Medical Center
5201 Raymond Street, Orlando, FL 32803
407-629-1599 / 800-922-7521
www.orlando.va.gov/index.asp

Lake Nona VA Medical Center Annex
10415 Moss Park Road, Orlando, FL 32832
407-304-2500
www.orlando.va.gov/visitors/lakenonaannex.asp

VA HomeFront
1-877-424-3838
www.va.gov/homeless
National Call Line for Veterans that are homeless, facing homelessness or needing support with VA Home Loans. Also offers Job Training Assistance, Employment and Income Benefits, Education Benefits and assistance to get Medical and Health Treatment Services.

Lakemont Campus VA Medical Center
2500 S. Lakemont Avenue, Orlando, FL 32814
407-629-1599
www.orlando.va.gov/visitors/lakemont.asp
**VICTIMS OF CRIME SERVICES**

**24 Hour Hotline - 1-800-787-3224**  
*National Domestic Violence For the deaf & Hard of Hearing*

**24 Hour Hotline - 1-800-787-3224**  
*Victims of Crime*

**Children’s Advocacy Center Children Protection Team/Orlando Health**  
407-518-6936  
[www.osceolakids.com](http://www.osceolakids.com)  
Provides medically directed program for child abuse and neglect cases

**Elder Abuse – Victim Advocate**  
**Osceola County Sheriff’s Office**  
2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744  
407-348-1100  
rfre@osceola.org

**FDLE-Sexual Offender/Predator Unit**  
1-888-357-7332  
[www.fdle.state.fl.us](http://www.fdle.state.fl.us)

**Florida Coalition for Domestic Violence**  
1-800-500-1119  
[www.fcadv.org](http://www.fcadv.org)

**Help Now of Osceola, Inc.**  
1000 W. Emmett Street #203, Kissimmee, FL 34741  
407-847-3286  
407-847-8562 24 hr crisis line  
407-847-6228 Sexual Assault Hotline  
Provides safe shelter and counseling for victims of domestic violence. Sexual Assault Program services provide advocacy, support groups, awareness classes and accompaniment during forensic examinations by an advocate with privilege.

**Kissimmee Police Department**  
407-847-0176 x3234  
Victim Advocate

**Osceola County Court**  
2 Courthouse Square, Suite, 3100, Kissimmee, FL 34741  
407-742-2462  
*Domestic Violence, Repeat Violence, Dating Violence and Sexual Violence Injunctions*

**Osceola County Sheriff’s Office**  
2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744  
407-348-1114 • 407-348-1193  
*Victim Advocate*

**Parent Hotline**  
345 Office Plaza Drive, Tallahassee, FL 32301  
1-800-FLA-LOVE or 1-800-352-5683

**Sexual Assault Hotline**  
Orange: 407-497-6701  
Osceola: 407-847-4668  
24 hour counseling for adults and child survivors of incest/child abuse.

**The Healing Tree - Orlando Health**  
110 W. Neptune Road, Kissimmee, FL 34741  
407-317-7430  
Counseling for child sexual abuse survivors and their non-offending family members.

**Victim Compensation Attorney General’s Office**  
1-800-226-6667  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

**VINE -Victim Information and Notification Service**  
1-877-846-3435  
[www.vinelink.com](http://www.vinelink.com)

**Victim Services Center**  
2111 E. Michigan Street, #210, Orlando, FL 32806  
407-254-9386  
24 hour hotline: 407-497-6701  
Certified Rape Crisis Center in Orange and Osceola counties. Serve all victims of sexual assault, violent crime and traumatic circumstance through crisis intervention, therapy, advocacy and outreach.
VOLUNTEER OPPORTUNITIES

4-H
1921 Kissimmee Valley Lane, Kissimmee, FL 34744
321-697-3000
http://osceola.ifas.ufl.edu
Offers before/after school programs, youth clubs and offers community service hours for high school students.

A Place for Grace
1209 Florida Avenue, St. Cloud, FL 34769
407-556-3967
www.aplace4grace.com

Boys & Girls Club of Central FL
2411 Dyer Blvd., Kissimmee, FL 34744
407-847-2833
www.bgccf.org

Catholic Charities of Central Florida
407-685-1818 ext. 2026
www.cflcc.org/volunteer

Celebration Foundation
610 Sycamore Street, Orlando, FL 34747
407-566-1234
www.thecelebrationfoundation.org

Civil Air Patrol
eddieafr1@yahoo.com
For Kids and Adults – Air Force Volunteer Program

Community Hope Center
2198 Four Winds Blvd., Kissimmee, FL 34746
321-677-0245
www.hope192.com
See page 34

Community Volunteer Program - Osceola County Sheriff's Office
2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744
407-348-1190
www.osceolasherriff.org

Education Foundation - Osceola County
2310 New Beginnings Rd. #118, Kissimmee, FL 34744
407-870-4855
www.foundationosceola.org

Give Kids the World Village
210 South Bass Road, Kissimmee, FL 34746
407-396-1114
www.gktw.org

Girl Scouts
341 N. Mills Avenue, Orlando, FL 32803
407-896-4475
www.citrus-gs.org
Main Headquarters for Membership and Volunteering information in Osceola County. Will direct each person to the Girl Scouts Troop Closest to them.

Goodwill Industries of Central FL
7531 S. Orange Blossom Trail, Orlando, FL 32809
407-218-4434
www.goodwillcfl.org

Guardian Ad Litem
2 Courthouse Square #3400, Kissimmee, FL 34741
407-742-6655
www.galosceola.org

Habitat for Humanity of Osceola County
1344 E. Vine Street, Kissimmee, FL 34744
407-343-1910
www.habitatosceola.org
Volunteer opportunities and accepts furniture donations

Heavenly Hooves
1875 Silver Spur Lane, Kissimmee, FL 34744
407-933-7433
www.hhmri.org
Provide equine-assisted therapies to veterans and individuals with disabilities.

Help Now of Osceola, Inc.
P.O. Box 420370, Kissimmee, FL 34742
407-847-3260
www.helpnowshelter.org

Helping Others Make the Effort (H.O.M.E.)
924 Determination Way, Kissimmee, FL 34741
407-932-0943
www.osceolahome.org

OASIS School Volunteer Program - Osceola County School Systems
817 Bill Beck Blvd., Kissimmee, FL 34744
407-870-4955

Osceola Arts
2411 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744
407-846-6257
www.osceolaarts.org
Osceola Christian Ministries
700 Union Street, Kissimmee, FL 34741
407-847-3138
www.fbckissimmee.com

Osceola Council on Aging
700 Generation Point, Kissimmee, FL 34744
407-846-8532
www.osceolagenerations.org
See page 32

Osceola County Historical Society
4155 W. Vine Street, Kissimmee, FL 34746
407-396-8644
www.osceolahistory.org

Osceola County Sheriff’s Office
2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744
407-348-1190
www.osceolasheriff.org
Law Enforcement Explorer Program for ages 14 - 21.

Osceola Opportunity Center
310 N. Clyde Avenue, Kissimmee, FL 34741
407-847-6016
www.osceolaarc.org

Pet Alliance of Greater Orlando
2727 Conroy Road, Orlando, FL 32839
407-351-7722
www.orlandopets.org
Volunteer in shelter or as a Foster Pet Parent

Red Cross
5 North Bumby Avenue, Orlando, FL 32803
407-644-9300
www.redcross.org

Saint Thomas Aquinas Medical Clinic
510 Brown Chapel Road, St. Cloud, FL 34769
407-846-8532 x218 • 407-593-1256

Teen Court
2 Courthouse Square, Ste 3100, Kissimmee, FL 34741
407-742-2465
http://www.ninthcircuit.org/about/divisions/juvenile-court/teen-court
For Teenagers looking for volunteer hours.
Volunteer as a Teen Juror/Teen Attorney.

The Transition House, Inc.
3800 5th Street, St. Cloud, FL 34769
407-892-5700
www.thetransitionhouse.org

Voices for Osceola’s Children
P. O. Box 452377, Kissimmee, FL 34745
407-205-9537
E-Mail: kathyhwandel@yahoo.com

Volunteers for Community Impact
3545 Lake Breeze Drive, Orlando, FL 32808
409-988-5259
www.volunteersforcommunityimpact.org
Volunteer Program to Encourage and Empower Elderly/Senior Citizens in our Community
21st Century Community Learning Centers  
Osceola County School District  
407-870-4954

Association of Poinciana Villages  
401 Walnut Street, Poinciana, FL  34759  
(863) 427-0900  
apvcommunity.com/youth-sports/  
Youth sports including basketball, baseball, football, cricket, soccer and tennis

Big Brothers/Big Sisters of Central Florida  
807 S. Orlando Avenue, Suite R, Winter Park, FL 32789  
407-478-2996  
www.bbbscfl.org

Boys & Girls Club of Central Florida  
www.bgccf.org

Boys & Girls Club - Buena Ventura Lakes Branch  
Robert Guevara Community Center  
501 Florida Parkway, Kissimmee, FL 34743  
321.682.5910

Boys & Girls Club - Poinciana Teen Center  
2190 S. Marigold Avenue, Kissimmee, FL 34759  
863-496-4450

Boys & Girls Club - Tupperware Brands Branch  
2411 Dyer Blvd., Kissimmee, FL 34741  
407-847-2833

Boys Scouts of America  
cflscouting.org

Celebration Parks & Recreation  
407-566-1200

Florida Sheriffs Youth Ranches, Inc.  
Office of the President  
P.O. Box 2000, Boys Ranch, FL 32064  
800-765-3797  
www.youthranches.org

Girl Scouts  
341 N. Mills Avenue, Orlando, FL 32803  
407-896-4475  
www.citrus-gs.org  
Main Headquarters for Membership and Volunteering information in Osceola County.

Greater Osceola United Soccer Club  
gouyouthsoccer@gmail.com  
www.osceolasoccer.com

Junior Achievement of Osceola County  
Nancy Hubbard, Senior Program Director  
407-270-4969

YMCA  
2117 W. Mabbette Street, Kissimmee, FL 34741  
407-847-7413  
http://ymcacentralflorida.com/y-locations/osceola/  
Association is to improve lives of all in Central Florida by connecting individuals, families and communities with opportunities based on Christian values that strengthen Spirit, Mind, and Body.

Walt Disney Sherberth YMCA  
3261 Sherberth Road, Kissimmee, FL 34747  
407-396-3001
KISSIMEE

Kissimmee Parks & Recreation
407-518-2501
www.kissimmee.org

Kissimmee Little League

BVL Little League
407-344-0807

Youth Basketball
407-518-2345
www.kissimmee.org

NBA Junior Magic Program
Florida Dream Sports
James Grant
321-443-3594
james.grant@fldreamsports.com
www.fldreamsports.com
Playing locations: Denn John Middle School in Kissimmee
Ages/Divisions Offered: 4 – 17 coed

Poinciana Youth Sports
“Fast Break” Basketball
Stewart Brown
321-442-2817
pysa2014@gmail.com
www.leaguelineup.com/poincianayouthsports
Playing Locations: Multiple sites in Poinciana

Florida Basketball & Volleyball Association, Inc.
www.fbva.org
(FBVA) is a 501(c)(3) not-for-profit organization providing year-round recreational and competitive basketball and volleyball for boys and girls ages 5 to 18.

FLORIDA YOUTH FOOTBALL AND CHEER LEAGUE
Osceola County - Kissimmee Kowboys
www.fyfcl.com
FYFCL is a Non-Profit, Youth Football (flag & tackle) and Cheerleading League. We work with our clubs to help hone athletic skills of boys and girls (ages 5-14) throughout our communities.

I9 Sports League
Monique Johns
321-231-8576
www.i9sports.com
Baseball, Flag Football and Instructional Soccer

Kissimmee Police Explorers (14-21 yrs)
407-847-0176 x3120

Osceola Arts
407-846-6257

Osceola County 4H
321-697-3000

Osceola Sheriff’s Explorers (14-21 yrs)
407-348-1190

Greater Osceola United Soccer Club
Crystal Gross
407-593-2595
www.osceolasoccer.com

Club Kissimmee Youth League
Cindy Rivera
407-610-2085

MG Tennis
407-254-9170
www.mgtennis.com/kissimmee

ST. CLOUD

St. Cloud Parks & Recreation
407-957-7243

BMX Club
407-891-0930

St. Cloud Aquatics Team
3001 17th Street, St. Cloud, FL 34769
407-957-4287
www.scat1.org

St. Cloud Little League & Youth Softball
St. Cloud Little League Sports Complex
3001 17th Street, St. Cloud, Florida 34769
http://www.eteamz.com/saintcloudll/

St. Cloud Soccer Club
321-766-8715
www.stcloudsoccer.com

St. Cloud Youth Football & Cheerleading
2361 Old Hickory Tree Road, St. Cloud, FL 34772
407-301-5964
www.scyfbulldogs.com
ACCESS SERVICES
Assessment Center - 407-846-8532
Offers seniors and caregivers access to services, including benefits eligibility, applications, assessment, and referrals to community resources.

Case Management - 407-846-8404
Supports elderly and disabled persons by developing a plan of care and coordinating services to maintain their independence and ability to age in place.

Guardianship - 407-402-9474
Osceola Council on Aging is the appointed Public Guardian for Osceola County for incapacitated adults who have been legally declared unable to care for themselves, and who do not have relatives or representatives available to act as a guardian in making decisions about their personal and financial affairs.

ADULT DAY CARE - 407-483-1494
Nursing and therapeutic facility serving the frail elderly and disabled adults who because of one or more impairments cannot remain home alone without full nursing services, but do not require 24-hour institutional care. Adult Day Health Care benefits the community by allowing caregivers to continue working outside the home. And receive help with the physical care of a loved one. Special activities are designed for clients suffering from dementia and Alzheimer’s disease. AHCA License #9073.

BARNEY E. VEAL CENTER - 407-846-8532
Community facility and special needs shelter providing centralized services and programs that support the dignity and independence of seniors and a quality life for all generations. All amenities are open to the public.

Clyde’s Café – Informal eatery with daily specials, sandwiches, soups, salads, and refreshments.

Conference & Catering Center – Multi-purpose banquet rooms and meeting space for special events, workshops, birthday parties, weddings, and corporate retreats.

Functional Fitness – Free use circuit training equipment, in an age-friendly environment.

Resource Library – Access to free publications, internet, and the Department of Children and Families ACCESS on-line application system.

Senior Center – Recreational programs including quilting, dancing, yoga, Tai Chi, painting, bridge, dominos, creative writing, support groups, tax assistance, Zumba classes, and more.

SHINE (Serving Health Insurance Needs of Elders)
State health insurance assistance, education and counseling to Florida elders, caregivers and family members.

Supper Club – Monthly “themed” dancing and evening dining for active adults.

COMMUNITY ACTION SERVICES - 407-846-8532
Provides comprehensive health and human services to improve the quality of life of low-income seniors and families.

Emergency Assistance – Provides emergency utility and rental assistance services for the elderly, disabled and disadvantaged to remain self-sufficient.

Building Strong Families – Intensive case managed services, support and tools to accelerate the process toward greater stability and a higher standard of living for the whole family.

Osceola Financial Pathways – Helps participants and their families to manage household income and gain resources, including financial education, budget counseling, and special savings accounts.

HEALTH CLINIC - 407-933-9521
Non-emergency medical care for uninsured adults, including primary care, specialty care, prescription assistance, chronic care self-management, diagnostic services, laboratory assistance, and breast health.

HOME PROGRAM - 407-483-1499
Repair, renovation and maintenance to improve the quality of housing owned and occupied by elderly, disabled or low-income families. Services include:

Home Repair – Alterations to improve accessibility, comfort, and convenience to the interior and exterior of the homes, in addition to installation of safety devices and ramps for the disabled.

Chore – Seasonal cleaning, essential errands, yard work, lifting and moving, simple household repairs, pest control and household maintenance.

Weatherization – Helps low-income seniors and families to permanently reduce their energy bills by making their homes more energy efficient by performing energy efficiency checks, and repair of replacement of insulation, doors, windows, water heaters, heating units and air conditioning.

HOUSING - 407-931-2990
Affordable and subsidized housing for low-income seniors and disabled adults. Provides safe and secure residential environments with supportive services to enable residents to live as independently as possible. Communities include: Oak Leaf Landings, Kissimmee Oak Lead Landing, Tracey Manor, and St.Cloud Villas I and II.
IN-HOME SERVICES - 407-483-1491

Companionship – Non-medical supervision and socialization for isolated seniors and disabled adults that include fellowship, conversation, emotional reassurance, assistance with reading, writing letters, light homemaking and activities that stimulate the mind. AHCA Registration #5640.

Homemaker – Assists the elderly and disabled adults with daily activities including housekeeping, laundry, meal planning/preparation and shopping assistance. AHCA Registration #5640.

Personal Care – Assistance with bathing, dressing, grooming, feeding and toileting to maintain personal hygiene.

Respite Care – Improves and maintains the physical and mental health of the caregiver, fostering a healthful living environment for the client and caregiver by providing relief from the stress and demands associated with the daily care of a frail and disabled person. Caregivers receive the support they need to continue providing care.

NUTRITION SERVICES

Home Delivered Meals - 407-847-2144
Reduces hunger and food insecurity for the homebound elderly and disabled adults by delivering nutritionally balanced meals to their homes that promote health and well-being.

• Meals on Wheels – subsidized, daily (weekday) meal programs providing hot and cold, nutritionally sound meals served in the home.
• E-meals – emergency meals to meet urgent nutritional needs.
• Pet Meal Program – dry pet food provided to clients with pets.

Senior Dining Clubs - 407-933-9532
Allows seniors to get together for a visit with friends as they enjoy a hot nutritious meal and participate in social and recreational activities as well as health education, nutrition education and counseling services.

Food Bank - 407-483-1493
Distributes donated shelf-stable food on a monthly basis to hungry seniors and families through local food pantries in Osceola County.

TRANSPORTATION - 407-846-0359
Provides critical travel to and/or from service providers and community resources for the elderly, disabled or disadvantaged adults who cannot transport themselves, including congregate dining, shopping, and recreation.
Indigent Cremation Program:
Social services administer the indigent cremation program for deceased persons who died within the geographical boundaries of Osceola County. The county will cover the cost of cremation and burial will be provided for unidentified bodies or any other situation, in a case by case basis. Payment under this program will be made only if there are absolutely no other resources available to cover these costs.

Section 8:
The Section 8 program provides assistance for low income families in the private rental market through the Housing Assistance Payment Program. housing@osceola.org

Owner-Occupied Rehabilitation:
Assists homeowners with repairs to bring their home to building code and make them decent, safe, and sanitary.

Rental Security and Utility Deposits:
Assists eligible residents in danger of becoming homeless as a result of the inability to pay security and/or utility deposits when seeking residence in rental housing.

Community Development Block Grant:
The Housing and Community Development Act of 1974 established the Community Development Block Grant (CDBG) Program to provide decent housing, suitable living environment, and expanded economic opportunities for persons of low and moderate income. The grant funds are currently being used to provide rental assistance, façade/infrastructure improvement grants, and after hours health services. Please contact our office for more information on the program and/or how to apply for assistance.

Homeless Advocate:
Tasked with providing comprehensive assistance and liaison services on behalf of homeless individuals and families living in Osceola County through special projects related to homelessness, transitional housing efforts, and grant development. Services include crisis intervention, rental assistance, prevention and overall coordination of homeless issues for Osceola County. homeless@osceola.org

Veterans Services:
To Provide comprehensive services to veterans, their widows, and their dependents, while obtaining the greatest possible benefits for our client base, without regard to race, religion, national origin, age, sex, and physical or mental disabilities. Services Include: Disability Claims Processing, Educational Claims Processing, VA Home Loan Programs, Pension & Widows pension processing, Burial Benefit Claims, Appeals.

Honoring the Past…
Shaping the Future!

COMMUNITY HOPE CENTER

The Community Hope Center’s mission is to provide assistance to all those in need in our community. We secure a “no wrong door” policy and are committed to providing resources or referrals for those who are actively searching for assistance and who are willing to forge a path towards self-sufficiency.

What we provide:
- Long-Term Case Plan & Advocacy
- Homeless Barriers Assessment
- Life Skills
- Budgeting
- Wrap Around Services
- ID Services
- Food Pantry
- Hygiene Items
- Diapers & Pregnancy Resources
- Employment Assistance
- Resume Writing
- Interview Skills
- Job Search
- Professional Wear Closet
- Employment Specialist
- Career Source Services
- Prayer/Pastoral Care

Agency Partnerships:
- Housing Assistance
- Domestic Violence Advocacy
- Mental Health Services
- SNAP & Food Stamp enrollment
- Free GED Placement testing
- Free GED Online Coursework
- Homeless Youth Services
- Transitional Housing Programs
- Emergency Food Assistance
- Substance Abuse & Counseling
- Pregnancy Resources

330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400 Phone | 407-742-8431 Fax
www.osceola.org

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- Pregnancy Resources

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www.osceola.org

Honoring the Past…
Shaping the Future!
FLORIDA DEPARTMENT OF HEALTH IN OSCEOLA COUNTY

For in-depth information on services, eligibility, and insurance plans accepted go to:  [www.osceola.floridahealth.gov](http://www.osceola.floridahealth.gov)

Locations & Services

1875 Fortune Road, Kissimmee, FL 34744
407-343-2000

*Administration*  
*Healthy Start*
*STDs*  
*Immunizations*  
*Dental Services*  
*Women, Infant & Children Nutrition Services (WIC)*  
*Refugee & Immigration Health*  
*Vital Statistics-Birth & Death Certificates*

Women, Infant & Children Nutrition Services  
(WIC)-for all sites call 407-343-2085

Healthy Start Services 407-343-2100

Tobacco Prevention Services 407-343-2075

Healthiest Weight Florida 407-943-7008  
[www.healthiestweightflorida.com](http://www.healthiestweightflorida.com)

1 Courthouse Square # 1200, Kissimmee, FL 34741

Environmental Health Services 407-742-8606

*Biomedical Waste*  
*Food Hygiene*
*Inspections of Body Piercing facilities, Group Care facilities, Migrant Labor facilities & Drinking Water*

Immunizations 407-343-2066


OSCEOLA COMMUNITY HEALTH SERVICES

Appointments for all sites can be scheduled through call center except as noted above 407-943-8600

Osceola Community Health Services at Stadium Place
1501-1507 Bill Beck Blvd, Kissimmee, FL 34744

*Eligibility*  
*Primary Care*  
*Maternity Care*  
*Pediatric Services*  
*Family Planning Services*

Osceola Community Health Services at Poinciana
109 Doverplum Avenue, Poinciana, FL 34758

*Eligibility*  
*Primary Care*  
*Maternity Care*  
*Pediatric Services*  
*Family Planning*  
*WIC*  
*Dental Services*

Osceola Community Health Services at Intercession City
1703 Business Center Lane, Kissimmee, FL 34758

*Eligibility*  
*Primary Care*  
*Family Planning*  
*Dental Services*

Osceola Community Health Services at BVL
2622 Simpson Road, Kissimmee, FL 34743

*Primary Care*  
*Pediatric Services*  
*Women's Health*  
*WIC*

The BVL (Buenaventura Lakes) sites hours of operation are 5 PM-9 PM only

For in-depth information on services, eligibility, insurance plans accepted, and links to additional resources go to:  [www.osceola.floridahealth.gov](http://www.osceola.floridahealth.gov)
Bus Transportation Department .......... 407-518-4540
Career and Technical Education ........ 407-518-4580
Charter Schools ................................ 407-870-4847
Community Liaison ............................ 407-870-4850
District Information ............................ 407-870-4007
District Switchboard ............................ 407-870-4600
Dual Language Program ....................... 407-870-4999
Education Foundation – Osceola .......... 407-870-4855
Elementary School Instruction .............. 407-870-4849
Employment ...................................... 407-870-4800
Environmental Center .......................... 407-870-0551
Exceptional Student Education ............ 407-343-8700
Extended Day Program .......................... 407-343-8780
Free/Reduced Lunch Program ............... 407-870-4678
Health Services .................................. 407-891-3170
High/Middle School Instruction .............. 407-870-4901
Homeschooling .................................... 407-518-2909
Mentoring .......................................... 407-348-9204
Migrant Program – Special Programs Department .......... 407-870-4956
Multicultural/ESOL .............................. 407-870-4848
OASIS School Volunteer Program .......... 407-870-4955
Out-Of-Zone Requests ......................... 407-870-4870
Pre-Kindergarten Program .................... 407-870-4911
Pre-School Education and Evaluation Program (PEEP) .......... 407-891-1178
Scholarship Information ....................... 407-870-4855
Speak Out Hotline – School Safety Hotline (Report School Violence and Juvenile Criminal Activity Anonymously) ......................... 1-800-226-7733
Student Academic Counseling .............. 407-870-4841
Student Mental Health Services & Registration Information ..................... 407-870-4897
Student Testing Information ................. 407-870-4056
Title 1 Parent Information ..................... 407-518-2961
Technical Education ............................. 407-344-5080
Transition Program for Students and Families (Per McKinney-Vento Homeless Assistance Act, assists Homeless Families to keep their school aged children enrolled in school.) ......................... 407-870-4934
ARTS AND CULTURE

Kissimmee Air Museum
233 N. Hoagland Blvd., Kissimmee, FL 34741
407-870-7366
www.warbirdadventures.com

Museum of Military History
5210 W. Irlo Bronson Memorial Hwy., Kissimmee, FL 34746
407-507-3894
www.museumofmilitaryhistory.com
The Museum of Military History provides education and awareness of the military experiences through interactive exhibits, workshops, lectures, publications and outreach programs.

Osceola Arts
2411 E. Irlo Bronson Memorial Hwy., Kissimmee, FL 34744
407-846.6257
www.osceolaarts.org
Osceola Arts Center serves as the Local Arts Agency for Osceola County and produces over 150 performing and visual arts events each year. Programming includes:
Youth Programs: Children’s Theatre, Music, Homeschool Programs, Visual Arts, Acting
Theatre: Broadway Series, Stage Left Studio, Summer Classes, Season Packages
Visual Arts: Exhibits, Classes and Workshops
Music: Ovation Singers, Big Band, Classes and Special Events
Outreach: Community Performances and Field Trips

Osceola County Welcome Center & History Museum
4155 W. Vine Street, Kissimmee, FL 34741
407-396-8644
www.osceolahistory.org
The center is comprised of 4 realistic dioramas showcasing different habitats that you could encounter while in Osceola County: swamplands, pine flatwoods, oak hammock, and lakefront.

Pioneer Village
2491 Babb Road, Kissimmee, FL 34746
407-396-8644
www.osceolahistory.org
The Pioneer Village is comprised of a permanent collection of authentic structures which once upon a time stood in different areas of Osceola County.

St. Cloud Heritage Museum
1012 Massachusetts Avenue, St. Cloud, FL 34769
407-414-2682
www.stcloudheritagemuseum.com
St. Cloud Heritage Museum preserves historic records and artifacts of organizations and individuals involved in the history of St. Cloud.
CITY OF KISSIMMEE
101 Church Street, Kissimmee, Florida 34741
www.kissimmee.org

City of Kissimmee Main Number .......... 407-847-2821
Airport ........................................ 407-847-4600
Central Services ............................. 407-518-2526
City Attorney ................................ 407-518-2310
City Manager’s Office ....................... 407-518-2300
-City Clerks Office .......................... 407-518-2308
-Public Information Office ............... 407-518-2314
Development Services
-Inspections (Scheduling) .................. 407-518-2597
-Planning/Zoning Division ............... 407-518-2140
-Permits (Status) ............................ 407-518-2130
-Business Tax Receipt (formerly known as
   Occupational License) ................. 407-518-2118
Finance ...................................... 407-518-2210
Fire Administration (Non-Emergency) .. 407-518-2222
Information Technology ................. 407-518-2190
Parks & Recreation
-Administration ............................. 407-518-2501
-Parks Operations ......................... 407-518-2340
-Athletics Division ......................... 407-518-2504
-Makinson Aquatic Center ............... 407-870-7665
-Rose Hill Cemetery ....................... 407-518-2350
-Chambers Park Community Center .... 407-518-2599
-Kissimmee Civic Center ................. 407-518-2503
-Oak Street Community Center ........ 407-518-2360
Personnel ................................ 407-518-2110
-Job Line ................................ 407-518-2108
Police Department (Non-Emergency) ... 407-846-3333
-Police Administration ................. 407-847-0176
Public Works & Engineering
-Administration ........................... 407-518-2170
-Stormwater ............................... 407-518-2385
-Sanitation ................................. 407-518-2507
-Streets ................................... 407-518-2506
-Traffic .................................. 407-518-2500
-Engineering .............................. 407-518-2169
Kissimmee Utility Authority ............. 407-933-7777
-Power Outage Reporting ............... 407-933-9898
Toho Water Authority ..................... 407-944-5000
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Affordable Care Act</td>
<td>1-800-318-2596</td>
</tr>
<tr>
<td>Osceola County Info Line</td>
<td>407-742-2275</td>
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<tr>
<td>Animal Control</td>
<td>407-343-7101</td>
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<tr>
<td>Audit Department</td>
<td>407-742-6400</td>
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<tr>
<td>Board of County Commissioners</td>
<td>407-742-2000</td>
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<tr>
<td>Building Department</td>
<td>407-742-0200</td>
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<tr>
<td>Clerk of the Board</td>
<td>407-742-2100</td>
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<tr>
<td>Code Enforcement</td>
<td>407-742-0200</td>
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<tr>
<td>Commission Auditor</td>
<td>407-742-6400</td>
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<tr>
<td>Communications Department</td>
<td>911</td>
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<tr>
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